

WELCOMING

with Debbie Gould
Ministry Conference 2012

A Welcoming Church member:

Philippians 2:3_____

_____will influence _____ and _____to church

What is my experience of Welcome?

What do I value about being Welcomed?

**“You _____get a _____chance to
make_____”**

Moments of Truth

Is_____ in which a person comes

_____ and forms an _____ of your

The end result of any contact is a _____ - _____ or

_____ about your entire church.

Biblical Model of being Welcomed

Luke 15:11- 32 _____

Romans 12:9-16 _____

Mark 9:36-37 _____

Luke 14: 12-14 _____

1 Peter 4:8-10 _____

Welcome Audit

Signage _____

Exterior of the church _____

Interior of the church _____

What have you planned for follow up _____

Have you trained your welcomers? _____

Have you set a vision for your church members? _____

Is there a Hospitality team preparing morning tea/lunch? _____

Language-

_____ VS _____

_____ VS _____

Training for Your welcome team

1. All welcomers to wear name badges
2. All welcomers to be dressed appropriately for the service they are attending eg for a conservative traditional service you would not encourage shorts and T shirts, but maybe shorts and T shirts would be appropriate for a youth service.
3. Smile at each guest and simply say 'Welcome to Back to Church Sunday', then point them in the direction they need to go.
4. Have your people strategically along the path, pointing in the right direction. This is especially needed if your site is unclear as to how to enter.
5. Do not swamp with kindness each guest that comes. This may scare them and they may not wish to continue being welcomed.
6. Stay in your designated position until 10-15 minutes after the service has started. It is common that people are late, and if they do not have someone saying welcome and pointing in the right direction when they are late, they may well go home.
7. The 'welcome' task continues after the service by going up to guests and introducing yourself.
8. If possible introduce the guest to another member of the church. It is known that a guest needs to make 3 or 4 introductions for them to fully feel welcomed. It is also known that if these introductions are made then it is more likely that the person may return.
9. Passing plates of food around is a terrific way of meeting new people. When you offer food to a stranger you can introduce yourself and have a short conversation. You may be able to introduce the guest to another member if appropriate.